

Steps to Driving Independence and Accessibility Reimbursement



► Know Your Accessibility Needs and Visit Your Ford Dealer

A wide range of modifications can be made to a Ford vehicle based on your individual needs. Finding what works for you is easier than you might think. A Driver Rehabilitation Specialist from an Assessment Center can help with that decision and teach you how to use the equipment. Next, stop by your Ford Dealer to discuss vehicle options.

Find a Driver Assessment Center >

View your Ford vehicle possibilities >

Review Adaptive Equipment¹

Select a Ford Pro™ Upfitter (FPU) and order your adaptive equipment.

Learn more about Adaptive Equipment > Find Ford Pro Upfitters in your state >

▶ Purchase Your Vehicle

Select and purchase your Ford vehicle and arrange for vehicle transport, modification and equipment installation with your Ford Dealer. Used vehicles are not eligible for reimbursement.

Locate a Ford Dealership near you >

Ford Credit Accessibility Finance Program >

Obtain Your Accessibility Reimbursement¹

Once your vehicle has been purchased and adaptive equipment installation is complete, simply give copies of the following receipts to your Ford Dealer:

Vehicle Bill of Sale

Paid Adaptive Equipment Invoice (must have the VIN included)

(must have the VIN included)

Your reimbursement check will be mailed to you in two to four weeks after your

Ford Dealer submits the reimbursement claim.

For all things Ford Accessibility, visit ford.com/accessibility

This Accessibility Reimbursement¹ Offer Helps get You on the Road

Get a Maximum of

\$1,000

Adaptive Equipment
Reimbursement¹



If you have any questions about the reimbursement process, please email the Ford Accessibility Customer Care Center at accessibility@fordprogramhq.com or call 1-888-848-3673.

¹ With the purchase or lease of an eligible new Ford or Lincoln vehicle and must occur during the 2024 Program Year, January 3, 2024 through January 2, 2025. Reimbursement for the exact amount of vehicle adaptation with a maximum of \$1,000, except for alert hearing devices, lumbar support and running boards, that are reimbursed for the exact amount and limited to \$200, when not available from the factory. Total reimbursement not to exceed \$1,000. See your authorized Ford Dealer or Lincoln Retailer for qualifications and complete details. Initiation of the adaptation must take place within 12 months of the dealer-reported date of sale or lease to the ultimate consumer. Reimbursement claim must be submitted within 12 months of adaptation.