

# Overview



## Ford Certified Glass Network

The mission of the Ford Certified Glass Network (FCGN) is to help ensure every Ford and Lincoln vehicle glass installation is completed to the highest quality standards for our owners, utilizing original equipment procedures and parts.

Ford original equipment windshields and glass are built and tested to function as part of a system, lending structural support in an accident and promoting clear, undistorted vision for Advanced Driver Assistance Systems. FCGN helps ensure Ford Certified Glass Installers are prepared to meet requirements for quality glass installation.

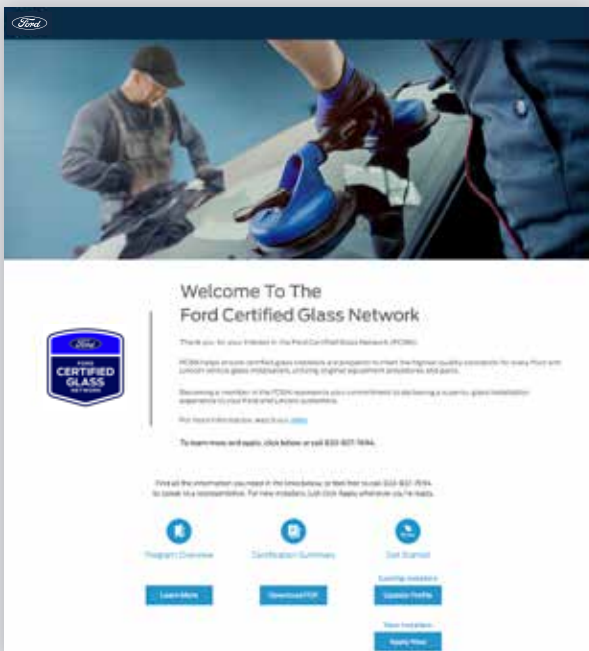
## Network Benefits

- **Glass Installation and Calibration Procedures** – Access to the Ford Workshop Manual is included in the annual enrollment fee through [FordServiceInfo.com](http://FordServiceInfo.com)
- **Glass Installation Process Assessment and Consultation** – Assessment by a third-party specialist helps ensure the right tools, equipment, training and processes are in place; industry-leading process coaching
- **Ford Glass Installer Locator** – Guides customers to Ford Certified Glass Network facilities
- **Calibration Training** – Virtual training on Ford-approved processes
- **“On Target” Quarterly Collision Newsletter** – Exclusive FMC collision-specific information
- **Signage** – Ford Certified Glass Network signage to identify your facility as a Network participant
- **Technical Support** – Access to technical support for Certified Glass Installers
- **Marketing Tools** – Access to assets, including consumer education, digital, video and specific additional assets, updated quarterly
- **Partner Vehicle Purchase Program** – Purchase or lease eligible Ford or Lincoln vehicles at non-negotiated discounted rates approved by Ford



## On-Site Assessment

- Conduct Pre-Assessment/Review Certification Requirements
  - Tools/equipment
  - Training
  - Facility
  - Follows Automotive Glass Replacement Safety Standard™ (AGRSS) procedures
- On-Site Verification Assessment Scheduled
- On-Site Verification Assessment Visit
  - Certification requirements verification
  - Glass installation process assessment and coaching
- Closing Meeting with Assessment Review and Consultation
  - Identify any actions required to meet certification
  - Discuss the glass installation process assessment with management



## Enrollment

Visit [Collision.Ford.com/FordCertifiedGlassNetwork](https://Collision.Ford.com/FordCertifiedGlassNetwork) where you can review:

- Program Overview
  - Certification Requirements Summary
- Click “Apply Now” to get started on your Ford Certified Glass Network application.